

# CUSTOMER SERVICE

Spare Parts  
Technical Assistance  
Field Service  
Equipment Reconditioning  
and  
Conversions  
Customized Training Programs

Our staff of engineers, technicians and customer support personnel are dedicated to keeping your equipment running at peak performance. Whether you own new Hudson-Sharp equipment or equipment with many years of production, our customer service staff will strive to exceed customer expectations by providing outstanding service and support.

## HUDSON-SHARP



## Replacement Parts

- On-line access to customer service
  - Rapid response to spare parts requests
  - Emergency Stocking Program
- Shortest possible spare parts lead times with excellent on-time parts shipment



# *Service, Support, Satisfaction*

## Global Field Service

- Machine installation, repair and upgrades  
Highly skilled field service engineers and technicians located throughout the world

- Training  
Custom training programs developed for specific customer requirements



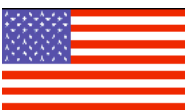
### Rope Belt Table Setup - New

- The next video describes the following:
  - Rope belt table setup and adjustment
    - Leveling the table
    - Establishing the proper table angle
    - Leveling table framework
    - Establishing the correct table height

SAMPLE



- Troubleshooting
- Remote support
- Machine auditing for repair and upgrade



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